FAQ

Can we use our own sound/light guy?

No. The Point has a sound engineer trained and familiar with operating all the equipment in our Pollok hall. This can be packaged into your hire for £10 p/h, and will ensure your event goes off without a hitch, and our equipment is looked after.

Do you have car parking facilities?

No. There is limited on-street parking, but we are located very close to a number of bus routes and right next to Queens Park Train Station.

Do you have disabled facilities?

Yes, the majority of The Point is on one floor; there is ramp entrance and two disabled access toilets. We have a wheelchair lift for access to Pollok and counselling rooms. There is no wheelchair access to downstairs rooms.

Do you have cooking facilities?

The Point has a large kitchen with a fridge and freezer, kettles and urn. It also has a cooker and heated cupboard which can be used to reheat and serve food. Cooking food from scratch, as opposed to reheating, is NOT however permitted. The heated cupboard and a serving station are located in Pollok.

How many people can we invite to our function/event?

The maximum seating capacity of the large hall Pollok is 150 persons and that of the small hall Thornwood is 60. When The Point is being used for the purpose of dances or other social functions, the hirer or user must ensure that the total number does not exceed 200 persons in accordance with Fire Regulations.

How do we collect the keys?

The key must be collected from The Point by arrangement with the office. The office is open Monday to Friday between 9.00 am and 4.00 pm.

How late can we use the hall?

Your function/event must be finished by 1:00am. As we are located in a residential area, noise restrictions are in place from 11:00pm according to Glasgow Council regulations. An extra cost will be added for late and overtime hours to reimburse any staff in attendance. You then have up to one hour after the event to clean and tidy away. By prior arrangement you may be able to return to finish cleaning up to 10 a.m. of the following morning. Please be respectful of our neighbours when leaving late at night or arriving early in the morning.

Do we need to clean up after ourselves?
Yes, you are expected to leave the halls and kitchen in the condition you found them with the floors swept/vacuumed and kitchen/small hall floor washed as appropriate. All tables and chairs should be stacked away neatly. Please note that your deposit may be withheld in full or part if the hall is not left in an acceptable condition.

**Can you organise for cleaning costs to be included in the hire?**

It may be possible for you to organise for us to employ our cleaners to help you after your event. However this must be agreed in advance with the management team and will incur extra costs.

**Can I hire the smaller hall for a birthday party?**

No, it is the general policy of the Management Committee that the hall is not available for hire for birthday parties.

**How noisy can we be?**

Music may be performed or played at The Point. In view of the proximity of the surrounding houses all users are requested to ensure that the volume of sound is kept to a reasonable level especially when amplifying equipment is in use. Please have regard for the circumstances e.g. when windows are left open in warmer weather and please can you also ensure that you are respectfully quiet when exiting the building and in the car park, especially late at night.